



Leak Forgiveness Form

It is the City of Monticello's policy to grant a billing adjustment, or leak forgiveness, for **EXTRAORDINARY** and non-recurrent plumbing problems on the customers side of meter.

The consumption of the leak or extraordinary use must be at least **200%** greater than the highest monthly consumption for the (12) months prior to the leak. An adjustment will only be given for a leak that has been **REPAIRED**. Any other problem causing extraordinarily high consumption that has been identified and resolved may be considered on a case-by-case basis and only one request per 12-month period be considered. The adjustment will be figured based on high usage for the (12) months prior to the leak and adding 50% to that amount.

Date _____

Name _____

Phone # _____ Account # _____

Address _____

Date leak was discovered _____ Date leak was repaired _____

What kind of leak: Culinary Secondary

Location of leak or Cause or Extraordinary Consumption:

Repair Information:

Signature _____ Date _____

**THIS FORM IS SUBJECT TO MONTICELLO CITY'S PRIVACY POLICY
EDITED FEBRUARY 2026**

Monticello City office use below

Received by: _____ Customer contacted: _____

Month	Billed Amount	Adjusted Bill	Forgiveness Amount	Approved By

City of Monticello * 17 N 100 E * Monticello, Ut 84535 * 435-587-2271 * Info@monticelloutah.org